Congratulations on your 60 day membership to our Roadside Assistance.

When out on the road, you will know that you are covered and protected by an organization that cares about the safety of you and your family. Our customer service representatives respond quickly to provide you the best service and protection available anywhere.

**24-Hour Emergency Roadside Assistance Benefits**
Customers are covered for emergency road service throughout the U.S. and Canada.

**24-Hour Towing Service**
Customers are entitled to emergency towing service at no out-of-pocket cost for any tow up to 75 dollars. One service per seven days, two services per contract. Extended distance will be an additional expense covered by the customer.

**24-Hour Mechanical First Aid**
Customers are entitled to any service requiring minor adjustments (exclusive of parts) to enable a disabled vehicle to proceed under its own power, where available.

**24-Hour Tire Change Service**
Customers may have their tire changed with their inflated and functional spare tire.
24-Hour Emergency Delivery
A service truck will deliver emergency supplies of gasoline, water, oil or other necessary supplies. Customers pay only for the cost of the supplies.

24-Hour Emergency Battery Service
Customers are covered for battery boosts and minor adjustments to alternators, starters, etc. while on the road.

24-Hour Lost Key Service
If keys are locked inside a customer’s vehicle, the customer will be assisted in gaining entry to the vehicle’s passenger compartment only. Locksmith services may be dispatched as needed at the customer’s expense for labor and key making.

Rental Car Discounts
Customers are entitled to take advantage of our rental car discount codes and pre-negotiated group rates, which are honored at thousands of locations throughout the U.S. and abroad.

Map Routing Service
We will, at no charge, provide customers with a four-color mapping and travel route information to destinations they specify.

Theft And Hit & Run Protection
A $500 reward is offered for information leading to the arrest and conviction of anyone responsible for Hit & Run damages or stealing customers’ vehicles. Whenever you travel, you will like the secure and confident feeling of knowing that you are protected by NSD’s Roadside Assistance. Fast response and excellent service are just two reasons why millions of motorists rely on NSD’s Roadside Assistance for on-the-road protection.
Keeping You Safe Mile After Mile

Once your purchase is processed, you will receive an email with the information you need to start your 60-day Roadside Assistance membership.

Congratulations!
Redeem Your $25 Gas Card Online

Follow the link in your confirmation email to start redeeming your $25 Gas Coupon.

*PLEASE SAVE ALL THE INFORMATION FOR YOUR RECORDS. You will use your log in information throughout the course of your complimentary gas membership.
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</tbody>
</table>
Starting the Journey

You may be a teenager and ready to begin your driving experience adventure or an adult Arizona resident looking to obtain your driver’s license for the first time.

In either case, you may feel confused and unsure of what the process to follow is. This guide will help you by walking you through every step of the way. In this guide, you will find everything you need to know before you visit the Arizona Motor Vehicle Division (MVD) to prepare to acquire driving credentials in the state.

Teen Drivers

When you are young, you want to go out with your friends without needing your parents to drive you everywhere. If you are already 15-and-a-half years of age, you can start the process of driving independently. While the prospect of driving can be fun, it is a huge responsibility too. Vehicle accidents are disproportionately high for young drivers, which is why the MVD has
a special program to help teens develop their driving skills and gain experience on the road to avoid accidents. This process is called the Graduated Driver License program (GDL). The GDL has three stages: the graduated instruction permit, the graduated driver license and the full license.

**Graduated Instruction Permit**

Getting an instructional permit is the first stage in becoming an independent driver. The instruction permit allows you to practice your driving skills and get more experience behind the wheel for the next 12 months. Whenever you drive using your instruction permit, a licensed driver who is at least 21 years of age must accompany you in the front passenger seat beside you. To be eligible, you must be at least 15-and-a-half years of age. The request has to be made in person at one of the MVD office locations.

To apply for the graduated instruction permit, you will need to take the following to the MVD:

- Driver License/Identification Card Application, which your parent or guardian must sign in front of an MVD agent
- Documents that establish identity, age and legal presence, which you can select from the identification requirements list
- Payment for fees

In addition to the identifying documents that serve as proof you meet the age and residency requirements of Arizona MVD, you may need to furnish additional information during the application process such as your Social Security Number. Likewise, your parent or guardian may need to supply the supplemental identifying documents that indicate the relationship.

You will need to pass the written test and a vision screening to receive the graduated instruction permit.

**Graduated Driver License**

Once you turn 16 years of age and have held your learner's permit for at least six months, you are entitled to apply for a graduated driver license. To apply for the graduated driver license, you will have completed a minimum of supervised driving hours. You must have completed at least 30 hours of supervised behind-the-wheel driving practice with 10 of those hours being at night and 20 hours during the day. Your parent or guardian will indicate completion of required hours on the application. Alternatively, you can opt for the Arizona MVD-approved driver education program and furnish a driving practice certificate. In fact, many high schools in Arizona offer driver education programs. You will also need to take the road test.

To apply for the graduated driver license, you will again need to take the following to the MVD:

- Driver License/Identification Card Application, which your parent or guardian must sign in front of an MVD agent
- Documents that establish identity, age and legal presence, which you can select from the identification requirements list
- Payment for fees

When your GDL is issued, you will have to abide by the following restrictions for the first six months:

- You cannot drive between midnight and 5 p.m. unless accompanied by your parent or legal guardian who holds a valid license and is sitting next to you or if you are driving to or from a school activity, job, religious activity or a family emergency.
You cannot drive with more than one passenger younger than 18 years of age unless the passengers are your siblings or your legal guardian who holds a valid license accompanies you in the front passenger seat. Your license will be unrestricted after you hold your GDL for six months, provided you have not been convicted for any traffic offense.

All Drivers

All potential drivers, regardless of their age, must take and pass certain tests before obtaining their driver license. If you are a teenager, then you must go through the graduated driver license program first. You will take the vision and written tests during the first stage and the road test in the second to get your graduated driver license. If you are 18 years of age or older, then you are not required to get a graduated instruction permit before applying for a license but must complete the three exams listed below. However, if you want to get some driving practice before applying for the license, then you must have a permit.

Vision Screening

The MVD will conduct a simple vision exam to determine if you require a restrictive license. If you have an uncorrected (without use of eye glasses or prescription lenses) vision of 20/40 or better, then you can receive an unrestricted driver license. You will also have to take a visual field test that will determine how far you are able to see while you keep your eyes straight ahead. If you cannot meet this requirement without glasses or contact lenses, then your license will have a “B” restriction, which means that you must always wear your corrective aids while you drive. Make sure to wear your glasses or contact lenses during the test if your uncorrected vision will not meet the requirements.

Written Test

Teenagers and adults alike need to pass the written test to receive an instruction permit or full driver license for the first time, respectfully. The written test is 30 multiple-choice questions, which are from the Arizona Driver License Manual. You have to get a score of 80 percent or higher to pass. The best way to prepare is by using the MVD practice tests. You may attempt the written test three times within a 12-month period from the date of the application. You will need to apply for a new application if you fail the written test three times.

You may take a verbal knowledge tests instead the written one in some situations. You may request a verbal test if:

Tip:
Complete the application online before visiting the MVD and save time!
You cannot read or you have a low reading competency.

You have incorrectly answered a large number of questions on a previous test or have failed a second or third attempt.

You read in a foreign language and there is not a written test available in your language.

While a computerized audio version of the written is available during standard business hours, the verbal knowledge test is only available by in-person appointment on specific days during select times. To take a verbal test, you must schedule an appointment by visiting one of the MVD office locations for Tuesday, Wednesday or Thursday during 8:30 to 10:30 a.m. and 2 to 2:30 p.m.

**Road Test**

Passing a road test is required before MVD will grant you a graduated driver license or full driver license. Prior to the road test, the examiner will verify that your vehicle is in good working condition through inspection of the brake lights, turning indicator and other automobile features that must be operational for legal use on Arizona roadways. Correspondingly, you must furnish proof of up-to-date registration, plates and insurance.

Before completing the road test, the examiner will conduct a parking test. Depending on the location, this can include parallel parking or a three-point turn. The road test will evaluate your driving knowledge, skills and experience. You will be tested on different traffic situations by an examiner who will be in the car with you, guiding you through the process. The examiner will observe and grade you to determine your ability to drive safely.

**Note:** You must make an appointment for a road test online or in person.

**Fees**

You may pay for most fees by cash, check, traveler’s check or money order (payable to Motor Vehicle Division). Some offices accept credit cards. The fees are as follows:

<table>
<thead>
<tr>
<th>Fee Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>For a Graduated Instruction Permit</td>
<td>$7</td>
</tr>
<tr>
<td>For a Graduated Driver License</td>
<td>$25</td>
</tr>
</tbody>
</table>

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Getting Your First Arizona License

Standard Arizona driver licenses are only available to those 18 years of age or older. If you are an adult resident or a licensed driver who recently moved to the state, then you can apply for a driver license without completing the GDL process, in most cases.

You should keep in mind that driver licenses in Arizona are mailed to the address listed on the application, which can take up to 15 days.

Current Arizona Residents

If you completed the GDL program, you have the choice to exchange your graduated driver license for a full driver license upon meeting the age requirement. You can apply for a Class D license without any further examination. Arizona motorists younger than 21 years of age will have a license in the vertical format to indicate age blatantly. You may convert a GDL or an ‘Under 21’ driver license to a regular driver license any time after your 21st birthday. Conversion of a license is subject to replacement license fees.

If you are 18 years of age or older, then you can take the vision, written and road exams without obtaining an instructional permit or a graduated driver license. You will need to pass these tests to receive driving credentials from the state. The law also requires petitioners to furnish their Social Security Numbers as verification of identity.

To apply for a driver license, you will need to take the following to the MVD:

- Driver License/Identification Card Application
- Documents that establish identity, age and legal presence, which you can select from the identification requirements list
- Payment for fees

Tip:

The best days to visit your local MVD office is typically on Wednesday and Thursday. You may save time by filling out the application online before visiting the MVD, which will also create a checklist of documents for you to keep handy.
New Arizona Residents

If you are an adult who just moved to Arizona but has never had a license, then you must follow the same process of current Arizona residents to obtain driving credentials. However, new residents with out-of-state licenses are required to update their authorizations. If you surrender your driver license from another state, then you will not need to take the knowledge or skill tests. However, you will have to pass the vision test and furnish your Social Security Number.

To exchange your out-of-state driver license to one issued by Arizona, you will need to take the following to the MVD:

- Driver License/Identification Card Application
- Your out-of-state license
- Documents that establish identity, age and legal presence, which you can select from the identification requirements list
- Payment for fees

Note: If you are a foreign applicant, then you will need to bring additional documentation as proof of authorized presence.

Fees

You pay for most fees by cash, check, traveler’s check or money order (payable to Motor Vehicle Division). Some offices accept credit cards. The fees for the driver licenses depend on your age. The fees are as follows:

<table>
<thead>
<tr>
<th>Age</th>
<th>Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>For residents 16 to 39 years of age:</td>
<td>$25</td>
</tr>
<tr>
<td>For residents 40 to 44 years of age:</td>
<td>$20</td>
</tr>
<tr>
<td>For residents 45 to 49 years of age:</td>
<td>$15</td>
</tr>
<tr>
<td>For residents 50 years of age and above:</td>
<td>$10</td>
</tr>
<tr>
<td>For out-of-state driver license skill test:</td>
<td>$15</td>
</tr>
<tr>
<td>For out-of-state vision screening:</td>
<td>$5</td>
</tr>
</tbody>
</table>
Renewing Your License

Although Arizona license holders have “extended licenses” that are good until they turn 65 years of age, the MVD requires motorists to renew their driving credentials periodically.

You will have to update your photo and take a vision test every 12 years. The expiration date listed on your license will indicate when you need to renew it. Once you are 65 years of age or older, you will need to renew your license photo and pass the vision screen every five years to retain driving privileges. Temporary residents, such as out-of-state students and their spouses as well as military personnel and their immediate family members, may apply for a five-year license. You may renew your license up to six months before its expiration.
How To Renew

You must visit an MVD office to renew your driver license, as renewal is not available online or by mail. However, you may save time by initiating the renewal through the online application.

To renew your driver license, you will need to take the following to the MVD:

- Driver License/Identification Card Application
- Your expiring AZ driver license
- Payment for fees

Fees

You pay for most fees by cash, check, traveler’s check or money order (payable to Motor Vehicle Division). Some offices accept credit cards. The fees to renew your driver licenses depend on your age. The fees for renewal are as follows:

<table>
<thead>
<tr>
<th>Age Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>For residents 16 to 39 years of age:</td>
<td>$25</td>
</tr>
<tr>
<td>For residents 40 to 44 years of age:</td>
<td>$20</td>
</tr>
<tr>
<td>For residents 45 to 49 years of age:</td>
<td>$15</td>
</tr>
<tr>
<td>For residents 50 years of age and above:</td>
<td>$10</td>
</tr>
<tr>
<td>For a five-year license:</td>
<td>$10</td>
</tr>
</tbody>
</table>
Updating
Your License

An Arizona driver license is an official form of identification. The information on it and with the MVD needs to remain current. Arizona law requires you to notify the MVD of any change to your address or name within 10 days.

Changing Your Address
If you have recently moved to a new address, then it is essential that you update the address on your driver license. You may change your address online, by phone or in person. To change you address with the MVD you need to provide your name, date of birth and license number for verification purposes as well as your new address and ZIP code. If you want to change it online, then go to the address change application and enter the requested information. If you prefer to change it by phone, please call:

Phoenix: 602-255-0072
Tucson: 520-629-9808
Rest of Arizona: 800-251-5866
Hearing/Speech Impaired TDD: 602-712-3222
Changing Your Name

After legally changing your name with the Social Security Administration, such as after marriage or divorce, you will need to update your name on all of your identification documents including your driver license. You can only update your name on your license in person by visiting an MVD office or authorized third party. In addition to providing your current license with the former name, you must also furnish documentation as proof of your legal name change, such a certified copy of a:

- Marriage certificate.
- Divorce decree.
- Certificate of citizenship or naturalization.
- Court order.

If you want your new name to show on your license, you must request a replacement.

Fees

There is no fee to change your address and name on your MVD record. However, you will be subject to a fee for obtaining a new license that reflects these changes. If you are updating in person, you can use cash, check, traveler’s check or money order (payable to Motor Vehicle Division), and some offices accept credit or debit cards. If you are doing it over the phone or online, you must have a Visa, Master Card, American Express or Discover debit, credit or check card. The fee for a duplicate driver license is $12.

Tip:
You are not required to replace your license when you change your address, but if you decide to replace it, you will have to pay a fee.
Replacing Your License

The Arizona MVD will let you obtain a duplicate of your driver license in certain events. If your driver license is lost, stolen, destroyed or becomes unreadable, then you must replace it as evidence of driving credentials.

You may also replace your license if you need to modify its listed information such as an address or a name change as well as to update your photo. Motorists with older licenses that lists their Social Security Number can request a replacement card without the nine-digit code. Young drivers with graduated licenses can request an Under 21 driver credential when they become eligible. Likewise, those 21 years of age and older can request a regular driver license. Depending on the reason for the replacement, you may replace your license in person, online or by phone.
Tip:
If your license has been lost or stolen and you have reason to believe someone else is using it, then you should report it to your local police as an identity theft.

Replacing in Person
You can visit an MVD office or authorized third party to replace your Arizona driver license in person. Requesting a replacement license in person is required if you have changed your name, wish to update your photo or want to remove your Social Security Number from the card.

To replace your driver license, you will need to take the following to the MVD:

- Driver License/Identification Card Application
- Your current license, if available, or documents that establish identity, age and legal presence, which you can select from the identification requirements list
- Payment for fees

Replacing Online
Replacing you Arizona driver license online is the fastest and easiest method. You will only be able to request a duplicate license online if you do not need to change your name, update your photo or wish to remove your Social Security Number from your driving credentials. Online requests are limited to licenses that have been lost, stolen, destroyed or damaged as well as petitions for address changes and conversions to standard driving license, including the Under 21 license.

Go to the online Duplicate Driver License or ID Card application to apply for a replacement license. You will need to enter your personal information including your name, date of birth, license number and Social Security Number. Then you must provide an explanation for replacing your driver license. You will receive a confirmation after paying the required fee.
Replacing By Phone

You may make a request over the telephone if you need a duplicate license or a replacement after an address change. When applying for a replacement license by calling the MVD, you will need to furnish personal information to establish identity and use a credit or debit card for payment. If you prefer to replace your license by phone, please call one of the following numbers during standard business hours:

Phoenix: 602-255-0072  
Tucson: 520-629-9808  
Rest of Arizona: 800-251-5866  
Hearing/Speech Impaired TDD Phoenix: 602-712-3222  
Hearing/Speech Impaired TDD Elsewhere: 800-324-5425

Fees

You can use check, traveler’s check or money order (payable to Motor Vehicle Division) if you are requesting a replacement license in person. If you are doing it over the phone or online, you must have a Visa, Master Card, American Express or Discover debit, credit or check card. The fees for driver license replacement are as follows:

<table>
<thead>
<tr>
<th>For a duplicate license:</th>
<th>$12</th>
</tr>
</thead>
<tbody>
<tr>
<td>For a duplicate instruction permit:</td>
<td>$2</td>
</tr>
</tbody>
</table>
Reinstating
Your License

The suspension or revocation of your driver license is the consequence of traffic violations or numerous offenses in your record.

If your license is suspended or revoked, your driving privileges are removed and you are not authorized to drive. Every time you are convicted, points are added to your traffic record. If you accumulate eight or more points in one year, you will be required to attend a Traffic Survival School (TSS).
A suspension is a temporary removal of your driving privileges while revocation is the termination of it. If your license is suspended, you must wait for the suspension period to expire and then request a reinstatement. If it is revoked, you will have to apply for a new license. We will provide you with basic reinstatement information. If you need additional information, go to EZ Reinstatement.

Reinstate After Suspension

The process to reinstate your driver license will vary based on the reason for the suspension. Some suspensions only require you to pay the fees, such as the traffic violation, reinstatement fee and application fee, after the suspension period. Court-ordered suspensions may require a clearance from the court through a Court Abstract form or receipt, which indicate clearance to lift the suspension. More serious convictions, such as Driving Under the Influence (DUI), Implied Consent and Mandatory Insurance violations, will require you to pay the reinstatement fees and file an SR-22 certificate with MVD.

To reinstate your license after the suspension period ends, furnish the required documents and payments to the MVD in person or online, as applicable. You can reinstate driving privileges online if the MVD does not need an updated photo.

Reinstate After Revocation

Once your revocation period expires, you must request the MVD to start an investigation of your driving record to receive a permission to apply for a new license. You will need to complete and submit the Revocation Investigation Packet once you are eligible. To find out if you are eligible, call:

Phoenix: 602-255-0072
Tucson: 520-629-9808
Rest of Arizona: 800-251-5866
Hearing/Speech Impaired TDD Phoenix: 602-712-3222
Hearing/Speech Impaired TDD Elsewhere: 800-324-5425

Tip:
In some DUI cases, Arizona motorists may be eligible to request a special restricted driver license, which can allow them to operate their vehicle during certain times to specific places, like home, school and work.

Fees

The costs to reinstate your driver license will vary based on age as well as the number of fees you are required to pay. You can only use credit or debit card, cashier’s check or money order (payable to Motor Vehicle Division). A personal check will not be accepted. Fees for reinstatement are as follows:

| For a suspension reinstatement: | $10 |
| For a revocation reinstatement: | $20 |
| Reinstatement application: |  |
| For residents 39 years of age and younger: | $25 |
| For residents 40 to 44 years of age: | $20 |
| For residents 45 to 49 years of age: | $15 |
| For residents 50 years of age and older: | $10 |
If you are not able to or not interested in obtaining a driver’s license, you should consider getting an identification (ID) card instead.

An ID card is essential, because it is the easiest way for someone else to identify you when necessary. Identification is required for air travel, entrance to age-restricted venues and for legal purposes such as getting married. Also, identification is often needed to open bank accounts, acquire housing and apply for employment opportunities. State-issued ID cards are considered valid documentation for you to identify yourself when requesting a U.S. passport or government benefits.

Arizona ID cards do not have an age restriction and are available for residents of all ages, including infants. In fact, the state encourages parents and caregivers to obtain identification for all children in order to: protect them against identity theft, prepare them for school enrollment and facilitate the distribution of information in the event of an AMBER alert.
Applying for Your ID Card

You must visit an MVD office or an authorized third party in person to obtain an Arizona ID card. You can expedite the process by starting the application online.

To obtain an ID card, you will need to take the following to the MVD:

1. **Driver License/Identification Card Application**
2. Documents that establish your identity, age and legal presence, which you can select from the identification requirements list
3. Payment for fees

Renewing Your ID Card

Like Arizona driver licenses, your ID card photo should be updated every 12 years. Keeping a minor’s photo up-to-date will require renewals more frequently, as children grow and change quickly. Again, you will need to visit an MVD office or an authorized third party in person to renew your ID card.

To renew an ID card, you will need to take the following to the MVD:

1. **Driver License/Identification Card Application**
2. The expiring ID card
3. Payment for fees

Fees

Since having identification is important, applicants of a certain age and those who receive Federal Supplemental Security Income disability checks may qualify for a free card. Otherwise, the fees for ID cards are as follows:

<table>
<thead>
<tr>
<th>Category</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>For residents younger than 65 years of age</td>
<td>$12</td>
</tr>
<tr>
<td>For residents 65 years of age or older</td>
<td>Free</td>
</tr>
</tbody>
</table>
Before getting behind the wheel, it is important that the vehicle is prepared for any trip. This means checking the safety features and making any needed changes to your vehicle to guarantee a safe drive.

Emergency Kit

One of the essentials to safe driving is having a basic emergency kit available in your vehicle at all times. This kit should include items such as water, extra batteries, rope, first-aid kit, matches and a whistle. During the winter months, it is also important to carry items such as blankets, non-perishable foods, a shovel, extra gloves and socks.
Winter Driving

One of the most dangerous times to drive is during the winter, especially if you live in an area that snows or is prone to ice. Consider these tips below to drive safely during the winter.

- **Do Not Rush**
  Roads are often covered in snow and ice after it snows. Instead of driving fast and risking an accident as you hurry to get to your destination, try leaving a few minutes earlier than usual. This will allow you to drive slower and avoid other dangerous drivers without being late for your appointment.

- **Do Not Panic If You Skid or Slip**
  In the event that your vehicle does skid or slip while driving, make sure you do not panic and slam down on your brakes. Instead, apply slow and even pressure on your brakes until you stop. This will prevent you from spinning further out of control.

- **Check Your Vehicle**
  Before you leave your house, make sure your vehicle’s controls, brakes, tires, antifreeze and exhaust are all in working order. It is also important that you remove any ice and snow from your car before you begin driving, as this prevents the snow from blocking your view while you drive.
Drinking And Driving

Every year thousands are killed as a result of drinking and driving. These events can be prevented; it only requires that you plan ahead of time by taking certain steps.

Before you begin drinking, arrange for someone else to be the designated driver. If they also become intoxicated, it is important that you take a taxi. Never allow someone drunk to drive. Instead, take away his or her keys and call for alternative transportation.

You should call 9-1-1 and contact authorities immediately if you see someone who you suspect is drunk and showing signs of intoxication while driving, such as making wide turns, weaving, swerving, breaking erratically or turning abruptly. Also, make sure to avoid them on the road to ensure your safety. This could mean you pulling over until they are at a safe distance from your car.

Using Your Phone

Driving while using your cell phone is one of the most dangerous things that you can do. During those few seconds that your attention is diverted to your phone, a major accident could occur. Make sure you do not text, use the internet on your phone or receive calls while you drive to prevent accidents as best as possible.

Things To Avoid

Driving is not always a relaxing experience. There are certain actions that can be both an annoyance and dangerous to you while driving on the road. These things are often avoidable if you make sure to take the necessary steps towards preventing them as well as stopping them after you discover them to be occurring.

Car Accidents

One way to avoid car accidents is to ensure that your vehicle is safe to drive and will not cause you any problems. To do this, regularly check that your brakes are functioning properly, your tires are inflated and not worn out and that a mechanic checks the steering and suspensions.

Wasting Gas

If you drive often, start looking for ways to save on those expensive trips to the pump. Saving on gas is something that is possible if you take a few steps towards ensuring you save some money in the long run.

Some of the ways that you can start saving gas are turning off the air conditioning, not leaving your engine running or speeding above 60 mph. These things are preventable and not necessary for you to drive. Therefore, you can quickly reduce the amount of gas you waste.

Another way to save on gas is to make sure that your vehicle is functioning properly. You can do this by checking that your tires are properly inflated, your engine is well-tuned and that your octane level is the correct amount to your vehicle's needs.

Aggressive Driving

Aggressive driving and drivers are both things that should be avoided to prevent accidents. Aggressive driving is categorized as exhibiting behaviors such as aggressive tailgating, preventing another driver from merging or passing and verbal or physical harassment towards another driver. If you are an aggressive driver, you are putting others at risk every time you do any of the above behaviors. When you encounter a frustrating situation on the road, take a moment to breathe and continue moving instead of becoming aggressive.
Official Forms

- Driver Condition Report
- Driver License and Vehicle Complaint
- Driver License/ID Cancellation Request
- Driver License/Identification Card Application
- Hearing Request
- Ignition Interlock Installer Application
- Supervised Driving Practice Certificate
- Vision Examination Report
If you need to conduct a transaction in person, then you will have the option to visit an MVD office or go to an authorized third-party office.

Many of these offices even offer weekend and extended hours. Click here to find all the office locations, schedules and hours. The MVD now has a feature for you to check the waiting times on each location.

If you prefer to go online, the MVD offers more than 20 online services to save time and the hassle of lines and papers. Check all the online services here.

There are several methods you can use to contact the MVD. If you need to contact them by phone, call:

Phoenix: 602-255-0072
Tucson: 520-629-9808
Rest of Arizona: 800-251-5866
Hearing/Speech Impaired TDD Phoenix: 602-712-3222
Hearing/Speech Impaired TDD Elsewhere: 800-324-5425

You may call Monday through Friday, from 8 a.m. to 5 p.m.